



March 26, 2020

Dear Ingleside Family,

In the past couple of weeks, our world has taken on a new form. Moments like these bring out the unified strength of our Ingleside family even in the most demanding times. As Mattie Stepanek so eloquently said, "Unity is strength ... when there is teamwork and collaboration, wonderful things can be achieved."

As we continue to work together through this ever-changing situation, we thank everyone for their support and understanding as we remain proactive in maintaining the health and well-being of our entire Ingleside family. I am so grateful for our dedicated and caring staff and want to extend to them my sincerest appreciation for continuing to provide exceptional care for all our residents and clients.

For the health and safety of our beloved residents, clients, staff and greater community we are continuing to adhere to strict guidelines from the Centers for Disease Control and Prevention, Centers for Medicare and Medicaid, and state-specific health departments.

We will continue to share updates, though in the meantime, please do not hesitate to visit our website for additional information and, we have community-specific, designated hotline phone numbers and email addresses for questions from residents and families.

In closing, I want to share another quote from Mattie Stepanek, "We all have life storms, and when we get the rough times and we recover from them, we should celebrate that we got through it. No matter how bad it may seem, there's always something beautiful that you can find." I see the beauty in all of you, our Ingleside family. Together we will get through this.

With gratitude,

Lynn O'Connor  
Ingleside President and CEO